Agreed Performance Statement	
From 1st July 2007, the ACHS Terms and Conditions includes the introduction of a policy regarding compulsory public disclosure of an individual organisation's accreditation results. *The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers.*	
Name of member organisation: **Org Code :**	**Fremantle Hospital and Health Service** **51 14 66**
Date :	**22 – 26 November 2010**

Organisation's Comments

Fremantle Hospital and Health Service (FHHS) is a public tertiary health service spread across a number of campuses including Fremantle Hospital, Fremantle Mental Health Service, Kaleeya Hospital, Moss Street Rehabilitation Outpatient Centre, Rottnest Island Nursing Post and Woodside campus.

FHHS covers the full range of tertiary health services, Obstetrics and Paediatrics with the exception of Neurosurgery, complex burns and major organ transplant services and is the State referral centre for Diving and Hyperbaric Medicine.

FHHS employee's "unending commitment to healthcare excellence" was evident and recognised during our recent Organisation Wide Survey (OWS) from which ACHS:

- Acknowledged FHHS as a leader in Medication Management by awarding an OA rating
- Awarded EA ratings for 18 criteria in the functions of :
  10 Clinical
  6 Support
  2 Corporate
- Awarded MA ratings for all other 25 criteria with the exception of 1.3.1 which is a developmental criterion and therefore not applied a rating by surveyors.
- Made no high priority recommendations.

ACHS noted the overall "*application of criteria to be of a very high standard across the organisation*" and that "*staff presented as dedicated, enthusiastic, energetic and professional*", providing a high standard of care, and commented that "*It is noteworthy that FHHS has a culture of continuously evaluating and reviewing the changes which it has made, and it is courageous enough to modify approaches, if and when necessary*".

FHHS Executive team and staff have every reason to feel very proud of this result from our recent OWS. We remain committed to continued redesign of health care processes and patient flow through the use of innovative technology and support and to continuous evaluation and improvement in our provision of high quality care to the community we serve.

Survey Coordinator's Comments

FHHS is congratulated on the provision of quality services across a wide range of clinical specialties, including mental health, and across several sites. In particular, the leadership of FHHS in the management and promotion of medication safety has been recognised by the survey team by the awarding of an Outstanding Achievement rating for criterion 1.5.1. FHHS demonstrates ongoing commitment to innovative and evidence based approaches to the delivery of care and the monitoring and management of resources.